Digital-Business Transformation (D-BX)

November 5, 2021
• DLA Strategic Plan

• IT Vision to support D-BX

• Enterprise Business Platform Sample Rendering
As the Nation’s Combat Logistics Support Agency, we must lean forward to address new challenges that threaten our global environment. We will meet those threats and the evolving needs of the Warfighter and Nation with this Strategic Plan, which identifies our most critical priorities and will transform our business processes over the next five years. Though this transformation will not encompass all of DLA’s day-to-day activities, these core objectives will have the greatest impact on our ability to achieve mission success.

**MISSION:**
Deliver readiness and lethality to the Warfighter Always and support our Nation through quality, proactive global logistics.

**VISION:**
As the Nation’s Combat Logistics Support Agency and valued partner, we are innovative, adaptable, agile, and accountable – focused on the Warfighter Always.

**Critical Capabilities (CC):**
Success across all Lines of Effort

**Lines of Effort (LOE):** Core strategic outcomes of DLA’s Targeted Transformation

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<td>Supporting our people</td>
<td>Investing in outcomes</td>
<td>Embracing the future</td>
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**Enterprise Key Performance Indicators (KPI) measure the success of this strategy:**
- Service Readiness
- Supply Availability
- Acquisition Timeliness
- Business Health
- Liquidity
- Price Competitiveness
- Customer Satisfaction
- Employee Engagement
“...It’s imperative for DLA to make smart, disciplined investments in innovative tailored logistics solutions to increase and sustain weapons system and warfighting readiness.”

“...Implement a deliberate, enterprise-wide approach to Whole of Government support.”

“...DLA will improve trust and transparency by enhancing customer-facing tools and software, formalizing customer feedback and increasing collaboration at all levels. We will align performance metrics and targets to ensure we are accountable to our customers.”

“...modernize and streamline our acquisition and end-to-end supply chains to deliver increased readiness and maintain our competitive advantage.” “...reduce supply chain risk.” “harness and analyze business performance data to make informed, risk-based decisions and develop actionable solutions to improve customer outcomes for routine and contingency operations.”

“...Redefine virtual work models to enable our next generation workforce” “...Creating an optimal work environment for employees that is modern, safe, secure, and well maintained will help increase retention and expand our access to diverse talent pools.”