RNEC-NCR

MISSION

We are dedicated IM/IT professionals whose mission is to work for the success of all customers we serve. We provide cost-effective, responsive and secure IM/IT products, solutions, training and services in an ever transforming environment. We are inescapably linked together with a common vision that ensures we do whatever we can to better serve our customers, each other and ultimately the soldiers we support.

VISION

Be the preferred single source, provider of high-quality, cost effective Information Capabilities for all customers.

RNEC-NCR PRIORITIES

- COVID-19 Response
- SIPR/NIPR RMF Packages
- Ft. Detrick CCRI
- Hiring Vacant Positions
- Bldg 315 Renovation
- Cloud Technology Integration
- Inspections
- Customer Support
- CVR to IL5 to Army 365
- Comply to connect
- Network Convergence

STRENGTHS

- Workforce commitment & dedication
- Community Outreach
- Stakeholder/Divisions Collaboration

WEAKNESSES

- TDA authorizations level & structure
- Documented Processes
- Lack of skillset redundancy
- Manning

OPPORTUNITIES

- SCIP & Borrowed military manpower
- CP-34 Training
- Cloud Technology
- Desired State Configuration
- Power BI

CHALLENGES

- Attracting/retaining skilled personnel
- Obtaining training due to funding
- Lack of documented processes
- RMF Procedures
- Matching correct skillset with job responsibilities
- Keeping pace with taskers
- Hiring Process
- Storage Resources vs Cloud
- Rogue Org/Firewalls
- Last Minute Meetings

MAJOR PROJECTS

- Data Center (Bldg 315)
- Rubrik/Netapp Integration
- GEF Installation
- LMR
- Super Scope
- ForeScout Pilot

WHAT WE DO

Enterprise Systems Div
- Active Directory
- Infrastructure
- Cyber Research Eng & Dev
- Sharepoint/Web
- Customer Support

Cyber Security
- Cyber Operations
- Cyber Compliance
- Regional ISSM

Business Operations
- Performance Mgt Reporting
- Plans
- Business Management
- Security
- Logistics

Network Infrastructure
- Regional LMR
- ITC
- Network Infrastructure Support
- Voice
- NID Customer Support
- Unified Capabilities
- Cyber Security
- Support Staff

Front Office
- Community Relations
- Stake Holder Collaboration
- Expectation Mngmt
Regional Network Enterprise Center – National Capital Region (RNEC-NCR) & Fort Belvoir

Belvoir
Regional (RNEC) Director
Ms. Victoria Moore
(AUTH:183)

Belvoir
RNEC Deputy Director & LNEC Director
Mrs. Lorinda Risley

AP Hill
LNEC Director
Mr. Bob Warden

Detrick
LNEC Director
Mr. Russell Johnston

JBMHH/McNair
LNEC Director
Mr. Earl Battley

Meade
LNEC Director (A)
Mrs. Janina Green

Belvoir
Business Operations Division Chief
Mrs. Rita Albritton

Belvoir
Enterprise Systems Division Chief
Mr. Calvin Liburd

Belvoir
Cyber Security Division Chief
Dr. Tewauna Raymundo

Belvoir
Network Division Chief
Mr. Greg Sanders

Organizational Challenges: Personnel Cuts, Grade Structure, & Facilities
National Capital Region NEC

A.P. Hill
- Located on the outskirts of Washington D.C.
- Director: Mr. Robert Warden
- Dependent on RNEC for patching and updates
- Extremely small LNEC (8 personnel)

Belvoir
- Located South of Washington D.C.
- Director: Mrs. Lorinda Risley
- Location of RNEC/LNEC and responsible for patching and updates

 Detrick
- Recently added to the RNEC AOR
- Located North of Washington D.C.
- Director: Mr. Russell Johnston
- Location of RNEC/LNEC and responsible for patching and updates

MISSION PARTNERS (50 of 313 Mission Partners Shown)

JBMHH
- Located on the outskirts of Washington D.C.
- Director: Mr. Earl Battley
- Dependent on RNEC for patching and updates

Meade
- Located on the outskirts of Washington D.C.
- Acting Director: Mrs. Janina Green
- Dependent on RNEC for patching and updates

National Capital Region Staff

FY21   REQ   AUTH   ASGN
NCR    272    183   161 (88%)

RNEC-NCR Supported Sites
- 5 NEC’s supporting over 313 Mission Partners with NIPR/SIPR and Voice Services
### Installation Demographics

A list of organizations supported by RNEC-NCR reads like a DOD "Who's Who." No other RNEC can compare to RNEC-NCR and its singular mission to provide logistic and administrative support to military forces worldwide.

**Night Vision & Electronic Sensors Directorate**

**US Army Aeronautical Services Agency**

**Army Force Management School**

**Program Executive Office - Soldier**

**Defense Logistics Agency**

**Army Entertainment Division**

**Army Materiel Command**

### NCR Installation Comparison

<table>
<thead>
<tr>
<th>Installation</th>
<th>Fort Belvoir</th>
<th>Fort Meade</th>
<th>JBMHH</th>
<th>Fort AP Hill</th>
<th>Detrick</th>
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</thead>
<tbody>
<tr>
<td>* On Post Population</td>
<td></td>
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</tr>
<tr>
<td>Population</td>
<td>51,063</td>
<td>54,108</td>
<td>4,577</td>
<td>2,594</td>
<td>8,764</td>
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<tr>
<td>Supported Population</td>
<td>144,776</td>
<td>117,779</td>
<td>62,600</td>
<td>55,000</td>
<td>10,350</td>
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<tr>
<td>Land Area</td>
<td>8,766 acres</td>
<td>5,067 acres</td>
<td>378 acres</td>
<td>76,000 acres</td>
<td>1,368 acres</td>
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<tr>
<td># of Partners</td>
<td>~150</td>
<td>~119</td>
<td>~29</td>
<td>~18</td>
<td>~68</td>
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### RNEC-NCR C4IM Services & Functions

<table>
<thead>
<tr>
<th>Application Hosting / Hoteling</th>
<th>Computing</th>
<th>Network Infrastructure Support</th>
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</thead>
<tbody>
<tr>
<td>• Storage Management (File Shares, Data Bases, etc.)</td>
<td>• Imaging</td>
<td></td>
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<tr>
<td>• Server Support (hosting applications)</td>
<td>• Virtualization</td>
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<tr>
<td>• Installation Servicing Node (ISN) – Data Center for the NCR</td>
<td>• Desktop Support</td>
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<td></td>
<td>• SIPR Token &amp; CAC Support</td>
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<tr>
<td>Voice</td>
<td>• Network Level Troubleshooting</td>
<td></td>
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<tr>
<td>• Engineering, Operate and Maintain VOIP</td>
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<tr>
<td>• VIP Phone Support</td>
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<tr>
<td>• Unclass and Class VTC Services</td>
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<tr>
<td>• Phone Maintenance - POTS</td>
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<tr>
<td>• LMR Infrastructure Maintenance</td>
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<tr>
<td>Customer Support</td>
<td>• Requirements MGT</td>
<td></td>
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<tr>
<td>• IT Problem Resolution</td>
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<td></td>
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<tr>
<td>• Stakeholder &amp; Customer Liaison</td>
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<tr>
<td>• Frequency Management</td>
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<tr>
<td>Support Staff</td>
<td>• Change, Test &amp; Release MGT</td>
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<tr>
<td>• IT Project MGT</td>
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<tr>
<td>• Personnel MGT</td>
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<tr>
<td>• Metric Reporting</td>
<td></td>
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<tr>
<td>• Financial MGT</td>
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<tr>
<td>• IT Support Logistics</td>
<td></td>
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<tr>
<td>• Configuration MGT</td>
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<tr>
<td>• Personnel Security</td>
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</tbody>
</table>

### Cyber Security

- Network/Info Security
- CyberSecurity Compliance MGT & Reporting
- Scan, Patch and Remediate
- Risk Management
- PKI Support
- Tenant Cyber Posture Compliance
- COMSEC Acct MGT, distribution & Support

### Voice

- Requirements MGT
- Service Level Agreements
- Re-imburseable billing
- Account Management

### Customer Support

- IT Problem Resolution
- Stakeholder & Customer Liaison
- Frequency Management

### Support Staff

- Change, Test & Release MGT
- Availability/Capacity MGT
- Contract MGT
- Project MGT
- Physical Security
- Facilities MGT
- Training MGT
- OPORD/Task MGT
Current Initiatives/Priority of Work

- COVID-19 Response / Recovery planning
- Customer Experience Improvement
- Network Accreditation NIPR/SIPR
- JBMHH/McNair/AP Hill JRSS Transition
- Ft. Detrick CCIR
- Voice Over IP upgrades/installs across the Region
- New State of the Art Regional Enduring Data Center

- RNEC Initiatives:
  - Power Business Intelligence
  - Desired State Configuration
  - 802.1x Implementation Across NCR
  - Cloud incentives
  - Forescout
  - CVR to Army 365